



*Having trouble*

**HEARING  
YOUR TV?**

*Use captions*

**AND READ WHILE  
YOU WATCH**

*(and it's free)*



**TVNZ**  
**CAPTIONING**

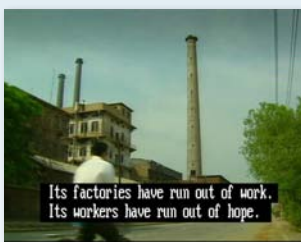
## What are captions?



Captions are just like subtitles on foreign-language films, but they are designed for people with hearing loss. This free service is available on all Teletext-enabled TVs and set-top boxes, as well as on all Freeview HD TVs and set-top boxes. Captions are available on some programmes on TV ONE, TV2, TV3, TVNZ6 and TVNZ7.

For people who have difficulty hearing television, captions help them fill in the gaps, significantly increasing their understanding and enjoyment of programmes. As well as the spoken word, other elements of the audio are transcribed, such as music, sound effects, tone of voice and noises.

This service is fully funded by NZ On Air.



## Accessing captions using your remote control

### TELETEXT

Press:

or TEXT, TXT, TTX  
and dial 801

### HD PLATFORMS

Press:

or SUBTITLE, STTL,  
SUBT, SUB

## How do I find out which programmes have captions?



### EAR LOGO

Captioned programmes are indicated by the ear logo at the beginning of the programme.



### TELETEXT

Weekly list of captioned programmes on Teletext page 321.

Daily programme listings on Teletext page 301, 302, 303 (cc - captions available).



### ON THE WEB

[www.tvnz.co.nz/captioning](http://www.tvnz.co.nz/captioning)



### PRINT PUBLICATIONS

The Listener (indicated by a black square)

TV Guide (indicated by a black dot)

The NZ Herald (indicated by "T")



For more information:  
[captioning@tvnz.co.nz](mailto:captioning@tvnz.co.nz)  
[www.tvnz.co.nz/captioning](http://www.tvnz.co.nz/captioning)



## What channels have captions?

Platform	one	2	3	6 TVNZ	7 TVNZ	HEATLAND	Caption access	Captions recordable?
Analogue <sup>1</sup>	✓	✓	✓	✓	✓	✗	Teletext Pg 801	✗
freeview <sup>2</sup> satellite	✓	✓	✓	✓	✓	✗	Teletext Pg 801	✓*
freeview HD	✓	✓	✓	✓	✓	✗	SUBTITLE button	✓*
my freeview HD	✓	✓	✓	✓	✓	✗	SUBTITLE button	✓
TiVo	✓	✓	✓	✓	✓	✗	INFO button > select EAR ICON	✓
SKY	✓	✓	✓	✓	✓	✓	Teletext Pg 801	✗
MY-SKY	✗	✗	✗	✓	✓	✓	Setup > Closed Captions > ON	✓

<sup>1</sup>Note that the Freeview Satellite set-top box must have a Teletext decoder to enable recording.

<sup>2</sup>Separate recording device required